

## Break-Fix Vendor Owned Equipment

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Bronze	Technician - 8am – 5pm, M-F, Holiday Excluded	\$99/hour
Silver	Technician - after hours support, includes weekends – Excludes Holidays	\$145/hour
Gold	All other times	\$185.00/hour

If the Time and Material service response is chosen, On call services are for the service to be supplied. Services will be provided by the technicians who can meet the skills required and are on call. Technicians are not available for full time staffing.

### IT Support

IT Systems Support Specialist	\$47.54
IT Systems Support Specialist Advance	\$71.31
IT Desktop Specialist – Advance	\$83.19
Network Services Specialist	\$71.31
Network Administrator Advance	\$83.19
Systems Administrator	\$71.31
Systems Administrator Advance	\$95.08